



Holiday Inn[®]

AN IHG[®] HOTEL

BANGKOK SUKHUMVIT

All you need to know

Directory of Services

Hello, Bangkok.

Hi there,

We are delighted that you have chosen to stay with us at Holiday Inn Bangkok Sukhumvit.

You have arrived at one of Bangkok's best locations for all visitors. Nearby are many dining, shopping, entertainment and relaxation options, quite a few within a brief walking distance from the hotel. Staying on the move throughout Bangkok is uncomplicated via the city's sky train and underground train system, stations for both are all but a short walk away. Staying connected and working online will prove equally simple with our free Wi-Fi available in every guest room and throughout the hotel.

On behalf of the entire team, I extend you a very warm welcome and we hope you enjoy your stay with us.

Best Regards,

Meera Raj - General Manager

The cool stuff...

Family-friendly

There's no hiding from tooth brushing. All our hotels are designed with family travel in mind. Relax, reconnect or just take a dip in the pool. And of course, Kids Stay and Eat Free.*

Business Is Pleasure

Work on your own terms. Answer email from your room or leave them speechless in a meeting room. Then celebrate your success at the bar downstairs.

Sips & Bites

You really do not have to leave. You do not have to go far to grab a drink or find a meal with our restaurants and bars all on-site. Of course, there's always room service, too.

Breakfast Time

Level 8, 06:00 hrs – 10:30 hrs
Monday to Sunday

Special For Events

Up for any party. We'll give you the rooms, space and the support to help make sure your group event or meeting is one everyone remembers.

Rooms & Spaces

Your retreat from adventure. You deserve a clean, comfortable guest room. Climb into a cosy bed, pull up a fluffy comforter and pick between a firm or soft pillow.

Trip Ideas

Discovering is half the fun of travelling. Search our 1,200 locations around the world. While you are at it, get some ideas to help plan your next trip.

IHG® Rewards Club

Elevate your travel. IHG® Rewards Club gives you more options and places to use your points. It's why more people choose the benefits of our award-winning hotel loyalty program than any other worldwide.

***The Holiday Inn
Hospitality Promise***

Making your stay a complete success is our goal. Just let our Manager on Duty or Front Desk staff know if any part of your stay isn't satisfactory. We promise to make it right or you won't pay for that part of your stay.

Kids stay *and* ***eat free***

Nothing Better Than Free



Kids Stay* and Eat Free* at all Holiday Inn® hotels and Holiday Inn Resort® hotels. It is something our family-friendly hotels include because we like making travel easier for you. Of course, we can't promise you won't end up with a hefty investment in souvenirs from the trip. Those pressed pennies can really add up.

Holiday Inn® hotels are committed to providing family-friendly travel options, and we're always ready to welcome you and yours. Kids ages 12 and under stay for free when sharing their parents' room, which means it's easy to bring the crew along for some fun.*

Up to four kids ages 12 and under eat free any time of the day in any Holiday Inn® on-site restaurant. Our kids' menu features a variety of kids' favourites, which means your little ones will be full and happy. Up to four kids ages 12 and under eat free any time of the day in any Holiday Inn® hotel.*

Enjoy all we have to offer

Services & Facilities

ATM Machine

ATM is available on G floor

Adaptor

Adaptor are available from One Touch service

Please press 

Airport Transfer

Transportation to the airport can be arranged by Guest Service

Please press 

Baby Sitting

Babystting service can be arranged by Guest Service at least 24 hours in advance

Please press 

Business Center

Please contact our Guest Service.

Cots / Cribs

Please contact our Guest Service to require the Baby cribs and bedding

Please press 

Cashier

For information on your account, currency exchange or any other requirement, please consult with Guest Service

Please press 

Doctor

Should you require medical assistance during your stay, please contact Guest Service.

Please press 

Fire

In the event of a fire, press the Emergency button on your telephone immediately. For further information on emergency procedures, refer to the Emergency Service section of this directory.

Fitness Centre

Fitness Centre available 24 hours located on the 8th floor. Just use your keycard to access.

Forget Something?

If you have forgotten any essential toiletry item(s), please contact the Guest Service. We will be pleased to deliver with our complimentary; shaving cream, disposable razor, comb, toothbrush, cotton wool and female sanitary products.

Please press 

Housekeeping

Please press 

Ice

Please press 

Internet

Free Wifi available all hotel area

Laundry and Dry - Cleaning

Dry cleaning and laundry services are available 24 hours a day, seven days a week. Laundry bags and the appropriate forms are available in your wardrobe.

Limousine

For assistance with all your transportation requirements, please contact Guest Service

Please press 

Lost and Found

For assistance with Lost and Found item

Please press 

Luggage

For luggage collection and storage, please contact Guest Service

Please press 

Enjoy all we have to offer

Services & Facilities

Pharmacy

For nearest pharmacy's location, please contact Guest Service
Please press ONE TOUCH SERVICE

Pets

Pets are not permitted in the hotel for health and safety reasons. Contact Guest Service for assistance with kennel locations and bookings
Please press ONE TOUCH SERVICE

Safe Deposit Box

An in-room safe deposit box is located in your wardrobe for your convenience. Safe deposit boxes are also available free of charge at Guest Service. Please be aware that the hotel is not responsible for valuables left in the safe deposit box in your room or in the safe deposit

Local Attractions

Our knowledgeable Concierge team would be delighted to assist with any information you may require about the wide variety of shopping and sightseeing options in our exciting and vibrant city.
Please press ONE TOUCH SERVICE

Smoking Policy

According to Thai law, all indoor public spaces are designated non-smoking areas. Please note that we provide smoking areas on the outdoor ground floor, Zeta Cafe terrace, Conference balcony and Maya Restaurant terrace. The majority of our rooms are non-smoking rooms. We reserve the right to apply a cleaning fee of THB 3,000 (plus tax and service charge) if you choose to smoke in a designated non-smoking room. Please contact the front desk should you wish to stay in a smoking room.

Taxi Service

Meter taxis are available from the Ground floor lobby at any time. Please see the Concierge team for assistance.

Wake-Up Service

Your wake-up call may be placed with Guest Service.
Please press ONE TOUCH SERVICE



Eat & Drink

Restaurants and Bars



Zeta Café

Level 8

Zeta Café presents local flavours and global dishes in our daily market fresh buffet, which spans the globe, from Japan in the far east, featuring the freshest sushi and sashimi, to Italy with authentic pasta and traditional sauces. Dine al fresco at our poolside terrace and relax in our tropical oasis right in the middle of the city.

Opens daily, 06:00 hrs. – 23:00 hrs.

Executive Lounge

Level 9

Our Executive Lounge offers enhanced privacy and personalized service for guests who enjoy little added touches such as private lounge access, exclusive arrival and departure experience, gourmet breakfast, evening cocktails and refreshments, and executive boardroom.

Opens daily, 06:00 hrs. – 22:00 hrs.

Maya Restaurant and Bar

Level 29

Set high above the city, Maya Restaurant and Bar specialises in the subtle yet aromatic flavours of Northern India, Whilst offering breathtaking views over the city's skyline. Enjoy a pre-dinner cocktail in the open air bar before sampling the exquisite cuisine of this famed culinary region.

Opens Monday – Sunday, 17:00 hrs. – 01:00 hrs. | Sunday Brunch, 11:30 hrs – 15:00 hrs.

In-Room Dining

The hotel's in-room dining service is available 24 hours every day. Please press 'One Touch Service' to place an order.

Available 24 hours

Need help?

Should you require any assistance, please dial '0' for One Touch Service

Out & About



Airports

Suvarnabhumi International Airport(BKK) is located 36 kilometres from the hotel.

Don Mueang International Airport(DMK) is located 28.5 kilometres from the hotel.

Public Transportation

- Asok BTS Station (Exit 6)
- Phrom Phong BTS Station (Exit 6)
- Sukhumvit MRT Station (Exit 2)

Nearby Attractions

- Benjasiri Park

Nearby Shopping Centres

- Emporium
- EmQuartier
- Terminal21

Places of interest

Historical Zone

Rattanakosin is where you'll find Bangkok's most spectacular and revered historical attractions, among them The Grand Palace, Wat Phra Kaew and Wat Pho.



Shopping Zone

Home to some of the city's most popular and important shopping centres like MBK, Siam Center, Siam Discovery, Siam Paragon and Central World & Zen.



Riverside Zone

The riverside reflects a constantly changing scene day and night; set against a backdrop of glittering temples and palaces, historical landmarks and five-star hotels.



Chinatown Zone

Packed with market stalls, street-side restaurants, Chinese medicine stores and probably the greatest concentration of gold shops in Bangkok city.



TV Guide

Hotel Introduction

- 01 Hotel Introduction
- 42 Directory of Services

News

- 02 BBC World
- 03 CNN
- 04 Al Jazeera
- 07 DW/Deutsche
- 09 TVE
- 12 NHK G
- 13 NHK World
- 17 YTN World
- 18 Sahara Samay National
- 19 Channel News Asia

Variety

- 05 EWTN
- 06 TV 5 Monde
- 10 TBS
- 11 Fuji
- 41 Inside TV

Sport

- 20 Fox Sports 2
- 21 True Sport 1
- 22 Fox Sports 3
- 23 DD Sports

Movie

- 24 Fox Movies Premium HD
- 26 AXN
- 27 WB TV

Entertainment

- 08 Rai International
- 14 CCTV 4
- 15 CGTN
- 16 Arirang
- 25 Fashion TV
- 28 Fox Family Movies
- 29 [V]
- 30 MTV

Edutainment

- 31 National Geographic
- 32 Discovery

Kids

- 33 Cartoon Network

Local

- 34 Local TV Channel 3
- 35 Local TV Channel 5[TGN]
- 36 Local TV Channel 7
- 37 Local TV Channel 9
- 38 Local TV Channel NBT
- 39 Local TV Channel TPBS
- 40 Local TV Nation Channel



Phone Directory

Direct Dial Calls

OPERATOR

LOCAL CALL

MOBILE

NATIONAL LONG DISTANCE

INTERNATIONAL LONG DISTANCE

CREDIT CARD CALL

EXT

Press 

9 + Local number (press 02 for a Bangkok telephone number)

9 + Mobile number

9 + city code, number

9 + 001, country code, city code, number

9 + 001 + 999, country code, access code then listen to the instructions

Fixed access charges are applicable for all credit card and collect calls

For collect calls, please press 

ROOM TO ROOM

7, followed by the room number

International Telephone Country Codes

Country	Code	Area Code	Time Difference	Country	Code	Area Code	Time Difference
Australia	61		+3	Canada	1		-12
Brisbane		7		Montreal		514	
Canberra		6		Quebec		418	
Melbourne		3		Toronto		416	
Sydney		2		Vancouver		604	
Austria	43		-6	China	86		+1
Vienna		1		Beijing		10	
Belgium	32		-6	Shanghai		21	
Brussels		2					

International Telephone Country Codes

<i>Country</i>	<i>Code</i>	<i>Area Code</i>	<i>Time Difference</i>	<i>Country</i>	<i>Code</i>	<i>Area Code</i>	<i>Time Difference</i>
France	33		-6	Jordan	962		-5
Paris		1		Amman		6	
Nice		93		Korea	82		+2
Lyon		7		Pusan		51	
Marseilles		91		Seoul		2	
Germany	49		-6	Kuwait	965		-3.5
Berlin		30		Malaysia	60		-1
Dusseldorf		211		Kuala Lumper		3	
Frankfurt		69		Penang		4	
Hamburg		40		Mauritius	230		-3
Munich		89		Mexico	52		-13
Hong Kong	852		+1	Mexico City		5	
India	91		-1.5	Nepal	977		-1.5
Mumbai		22		Kathmandu		1	
New Delhi		11		Netherlands	31		-6
Italy	39		-6	Amsterdam		20	
Florence		55		New Zealand	64		+5
Milan		2		Aukland		9	
Rome		6		Nigeria	234		-6
Japan	81		+2	Lagos		1	
Osaka		6		Norway	47		-6
Tokyo		3		Oslo		2	
Kyoto		75		Oman	968		-4

International Telephone Country Codes

<i>Country</i>	<i>Code</i>	<i>Area Code</i>	<i>Time Difference</i>	<i>Country</i>	<i>Code</i>	<i>Area Code</i>	<i>Time Difference</i>
Pakistan	92		-1	Taiwan	886	2	+1
Islamabad		51		Taipei			
Karachi		21		UAE	971	2	-3
Philippines	63		+1	Abu Dhabi			
Manila		2		United Kingdom	44	207,208	-7
Qatar	974		-4	London		161	
Saudi Arabia	966		-4	Manchester		151	
Jeddah		2		Liverpool			
Seychelles	248		-3	USA	1	617	
Singapore	65		+1	Boston		212	-12
South Africa	27		-5	New York		415	-12
Cape Town		21		San Francisco		202	-15
Johannesburg		11		Washington, D.C.			-15
Spain	34		-6	Venezuela	58	2	-11
Barcelona		93		Caracas			
Madrid		91		Vietnam	84	511	0
Sri Lanka	94		-1.5	Danang		8	
Colombo		1		Ho Chi Minh		4	
Sweden	46		-6	Hanoi			
Stockholm		8					
Switzerland	94		-6				
Geneva		22					
Zurich		1,43,44					

Thailand City Codes

<i>City</i>	<i>Code</i>	<i>City</i>	<i>Code</i>	<i>City</i>	<i>Code</i>
Bangkok	02	Mukdahan	042	Phayao	054
Nonthaburi	02	Nong Khai	042	Phrea	054
Pathum Thani	02	Sakon Nakhon	042	Kampheangphet	055
Samut Prakan	02	Udon Thani	042	Phitsanulok	055
Prachuab Kiri Khan	032	NongBua Lamphu	042	Sukhothai	055
Phetchaburi	032	Kalasin	043	Uttaradit	055
Ratchaburi	032	Khon Kean	043	Chainat	056
Ang Thong	035	Maha Sarakam	043	Nakhon Sawan	056
Ayuthaya	035	Roi Et	043	Petchaboon	056
Suphan Buri	035	Buriram	044	Phichit	056
Lopburi	036	Chaiyaphum	044	Uthai Thani	056
Saraburi	036	Nakorn Rarchasima	044	Narathiwat	073
Singburi	036	Sisaket	045	Pattani	073
Nakhon Nayok	037	Surin	045	Yala	073
Prachinburi	037	Ubon Rachathani	045	Krabi	075
Srakeaw	037	Amnat Charoen	045	Nakhon Si Thammarat	075
Chachoengsao	038	Yasothon	045	Trang	075
Chonburi	038	Chiang Mai	053	Phang Nga	076
Rayong	038	Lamphun	053	Phuket	076
Chanthaburi	039	Mae Hong Son	053	Chumphon	077
Trad	039	Chiang Rai	054	Ranong	077
Loei	042	Lampang	054	Surathani	077
Nakoen Phanom	042	Nan	054		

Emergency Service

Doctor

Should you require medical assistance at any time during your stay.

Please press ONE TOUCH SERVICE

Electricity

The hotel is supplied with 220 volts, 50 Hz. Adaptors and transformers are available upon request.

Please press ONE TOUCH SERVICE

Lost and Found

For assistance with lost and found items.

Please press ONE TOUCH SERVICE


Security

Our security staffs are on duty 24 hours a day. Should you require any assistance.

Please press ONE TOUCH SERVICE

Safety and Security

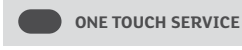
In the event of fire

- In case of fire or emergency, dial  immediately.
- Close all doors and windows before leaving your room when you hear the fire alarm.
- Leave the room immediately via the nearest emergency staircase;

DO NOT USE ELEVATOR

- Phone for help: press 

If you cannot leave your room

- Dial  and place a wet towel underneath your room door and stay calm.
- Hotel assembly point is in front of Emsphere; located towards the east of the hotel; our team members will guide you to this assembly point.
- IN CASE OF FIRE, DO NOT USE ELEVATOR

If you find a fire

- Turn on Manual Call Alarm.
- Proceed to the nearest fire exit as shown and evacuate from the building.
- DO NOT USE ELEVATOR

Precautions

- Locate the emergency exits, alarms and hose reel nearest to your room and refer to the emergency plan on the back of your room entry door.
- Count the number of doorways from your door to the nearest emergency exit.
- Locate the extinguishers and fire hydrant hose cabinet on your floor.
- Know how to open and unlock your door.
- Always keep your room key in the same place, close to where you sleep.
- Know how your air conditioning unit works.
- Do not carelessly toss cigarette butts or matches into waste bins.
- Do not smoke in bed.

In case of earthquakes, if you are inside the hotel.

- Remain calm. The rolling and roaring may be frightening, but the sensations won't hurry you.
- Stand in the doorway or get under the table or desk.
- Brace yourself in a corner away from the windows.
- Stay away from the window, sliding glass doors and mirrors.
- Move to an inner wall or corridor.
- Watch for falling objects. Stay away from tall shelves, cabinets and anything that might fall on you.
- Grab anything handy to shield your head and face from falling debris and glass.
- Do not be alarmed if the fire alarm or sprinkler goes off.
- Do not rush outside. Stay on the same floor you are on.
- DO NOT USE ELEVATOR as the power may go off and leave you trapped.
- The greatest danger from falling debris is outside doorways and close to outside walls.

If you are outside the hotel

- Move away from the building, power poles and lamp posts.
- If possible, proceed cautiously to a safe area.

General safety rule after an earthquake

- Remain calm, do not panic.
- Do not light matches, cigarettes or turn on electrical switches.
- Protect your hands, head and feet with cloth in all areas near broken glass or debris.
- Fill your bathtub and sink with water.
- Wait for further instructions from the Hotel Emergency Response Team.



Holiday Inn[®]

AN IHG[®] HOTEL

BANGKOK SUKHUMVIT

Holiday Inn Bangkok Sukhumvit

1 Sukhumvit 22, Klongton, Klongtoey

Bangkok, 10110 Thailand

+66 2683 4888 | F +66 2683 4777

1-800-656-888 | BangkokSukhumvit.HolidayInn.com